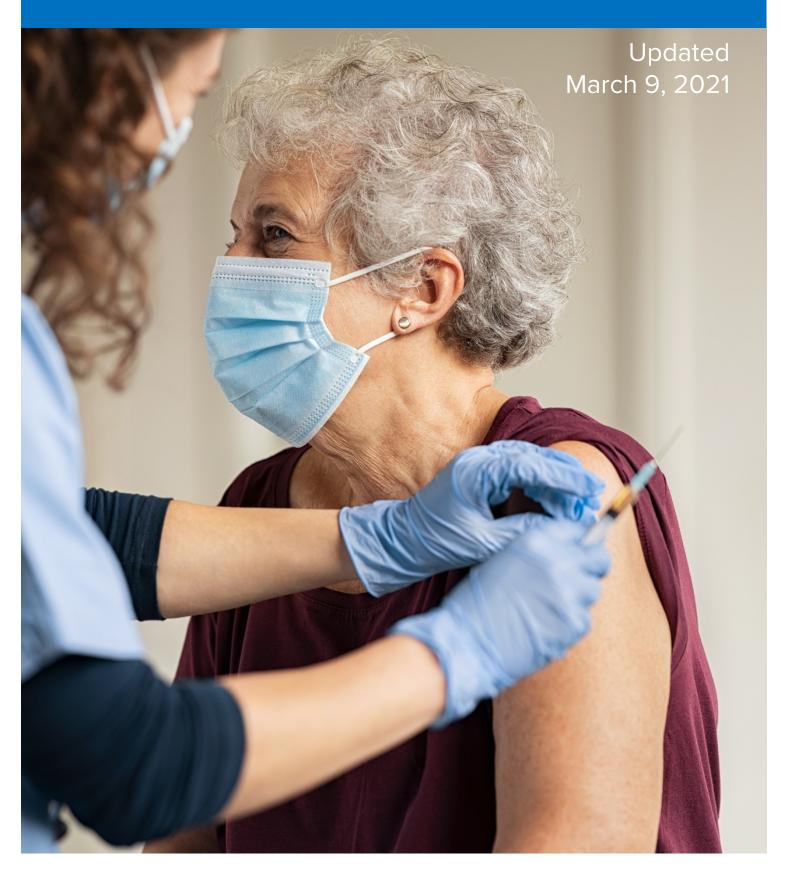
Vaccination Appointment Guide













Vaccination Appointment Guide

The District of Columbia Department of Health (DC Health) continues to make progress with our COVID-19 vaccine distribution planning. We are working with the federal government and local partners within the District to plan for the distribution of the COVID-19 vaccine as doses become available.

To receive the vaccine, you must pre-register for an appointment. If you have not pre-registered yet, please do so by going to <u>vaccinate.dc.gov</u>.

Please use this guide to help make an appointment online.



If you are unable to navigate the online vaccine appointment portal or do not have internet access, please call the District's call center at 855-363-0333 for assistance.





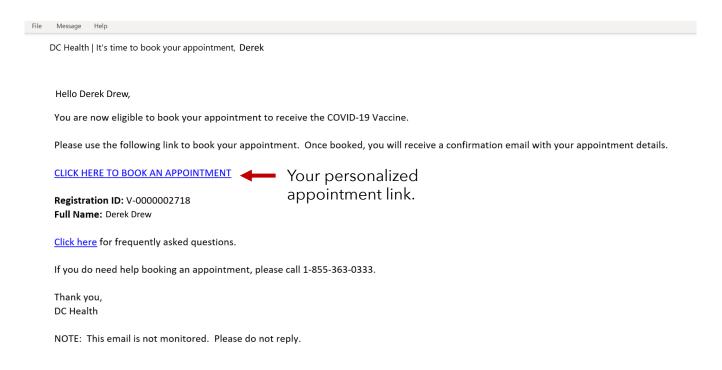




1. **Invitation Email**

When appointments become available, we will contact selected eligible individuals through their preferred communication method.

From email you will see a link to book your appointment. Click that link.





If you are not selected, you will not have to preregister again, your information is stored for future appointments based on eligibility.









2. Enter your date of birth.

Click Submit.











3. Find a location. On this page, choose a vaccination location that works for you by clicking **Book Appointment** under the desired location.

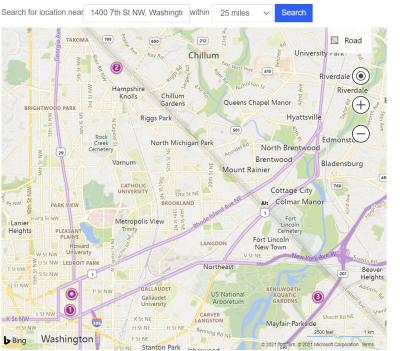


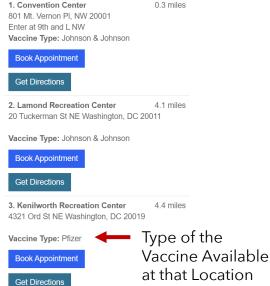
Do not use the browser back button.

If centers are not available, please sign up to be alerted when more appointments are available.

Covid-19 vaccinations will be made available in phases to ensure those populations most at risk are prioritized. Based upon your current status, you are currently eligible to schedule your appointment for vaccination. Please select a COVID Vaccination Location by clicking on the name from the list below.

Welcome Derek





Use the map to see locations in proximity to your residence. The numbers correlate to the list of locations on the right side of the screen.









4. Optional: To help choose a location you can get directions for a location and generate a map containing directions from where you are to the appointment address.

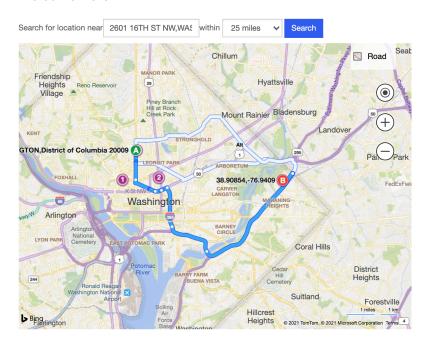


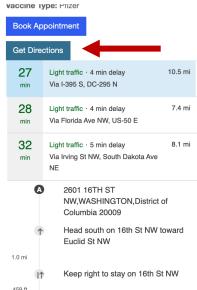
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Welcome Derek













5. Select an appointment. Once you select your location, you will see a list of available appointments.

Click "Book" to make your appointment.





Please note, that clicking book will process that appointment reservation. Do not click **book** until you are **certain** that is the date and time you would like to reserve.









On the next page, a message will appear stating that your booking is confirmed along with your appointment details, such as your name, ID, start time, vaccine location, address, and QR code.



Your booking is confirmed. Please print or screen shot this page as your confirmation. If you need additional assistance, please contact DC Health at vaccinatedc@dc.gov.

Name

Derek Drew

Appt ID 63472-Y4N5G

Start Time 03/09/2021 09:00 AM

Vaccine Location Kenilworth Recreation Center

Address

4321 Ord St NE Washington, DC 20019



Booked On: 03/04/2021 11:12 PM System Time Zone: America/New_York







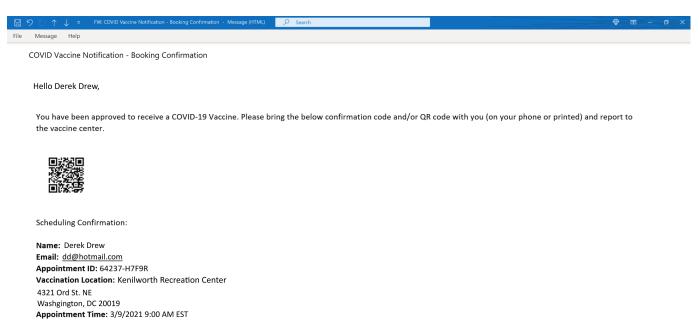


7. Email Confirmation

You will also receive an email confirmation with your appointment details.

Be sure to check your SPAM or JUNK folder.

After 24 hours, if you are unable to find the email, please email vaccinatedc@dc.gov for assistance.



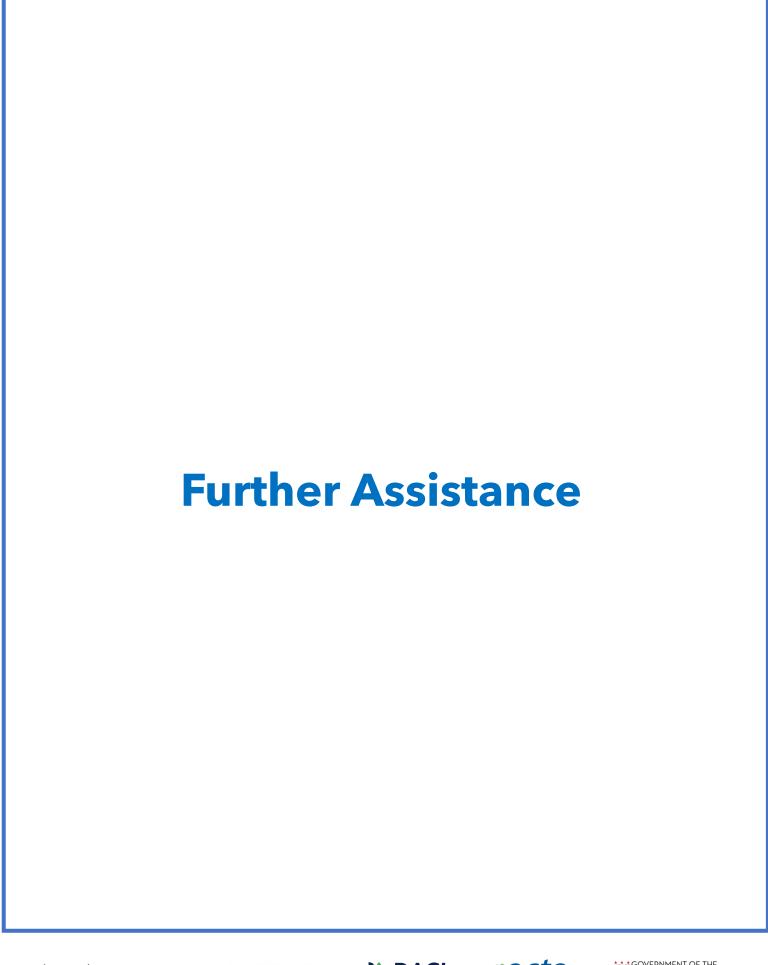
Please bring personal identification and insurance card, if available, **and arrive no more than 15 minutes prior to your appointment.** The provider who administered your first dose is responsible for scheduling your second dose, if applicable, and will communicate with your return date at the time of your first appointment. All sites are ADA accessible. If you must cancel your appointment, it cannot be rescheduled; you will need to reregister for a new one. Due to high volume, please do not call the sites directly. For any questions, please contact <u>vaccinatedc@dc.gov</u> or the DC Health Call Center 1-855-363-0333.



















If you have any difficulty or cannot find your confirmation email, please email vaccinatedc@dc.gov for support.

You may also call the District's call center at 855-363-0333, to cancel your appointment or assistance with vaccine registration.

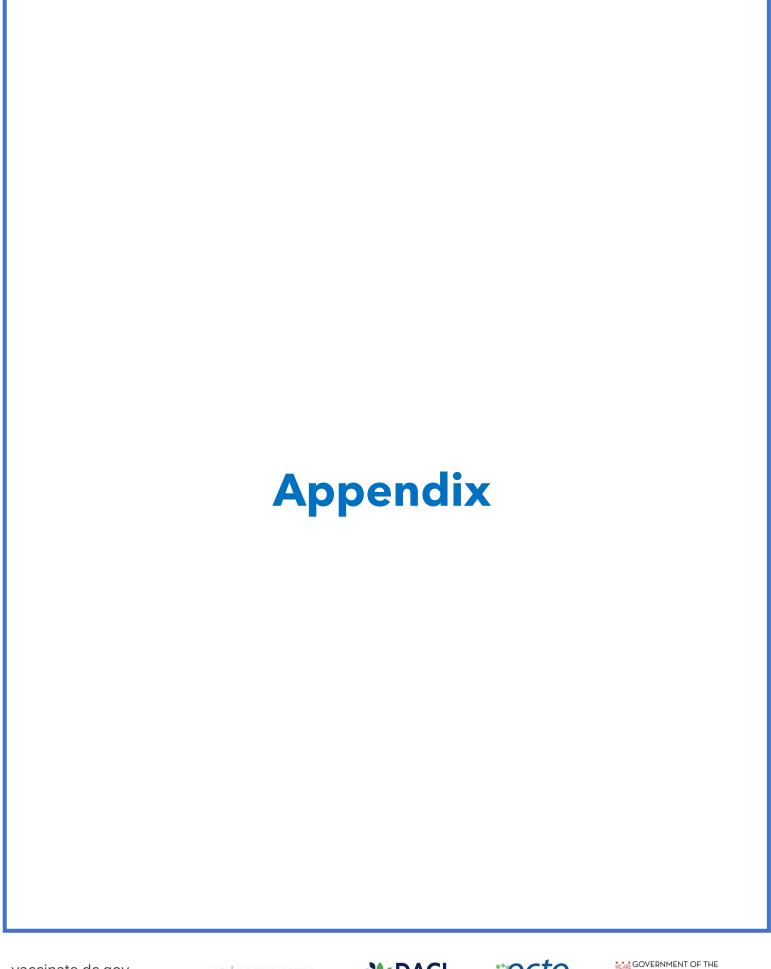
To receive alerts via email or text for future announcements or when more appointments become available, go to vaccinate.dc.gov.



















With the high volume of people scheduling at the same time, an available appointment might be booked seconds ahead of you.

You should click the "Try Again" button and look for another available appointment.

